

Hoops Inc. Pro Dunk® Limited Lifetime Warranty

Hoops Pro Dunk® basketball structural components are warranted to the original purchaser to be free from defects in material or workmanship for the duration of ownership by the original retail purchaser. The word “defects” is defined as imperfections that impair the use of the product.

Warranty Fulfillment

Merchandise must be shipped prepaid with a copy of proof of purchase to Hoops Inc. for examination to see whether it needs to be repaired or replaced. Any labor costs, travel expenses and any other changes involved in the removal, installation or replacement of the defective/repaired parts from/to your Hoops Pro Dunk system will be your (the purchaser's) responsibility. Shipping charges for replaced or warranted merchandise being sent back to the customer must be prepaid by the customer in advance. If not, the replacement shipment will be sent out collect. Hoops Inc. reserves the right to examine photographs or physical evidence of merchandise claimed to be defective, and to recover said merchandise, prior to authorization of warranty claims.

What is not covered by this warranty

This warranty does not cover defects or damage due to improper installation, shipping, handling, alteration, accidents, vandalism, weather conditions (rusting), exposure to corrosives, negligence, misuse (anything other than a type of basketball activity or related contact with the unit), scratching, scuffing or any event beyond the control of the Hoops Inc..

Liability

Hoops Inc. shall not be liable for indirect, special, or consequential damages arising out of or in connection with the use or performance of the products or other damages with respect to any economical loss, loss of property, loss of enjoyment of use, costs of removal, installation or other consequential damages for breach of any expressed or implied warranty on these products.

Guidelines

Keep your proof of purchase (original retail purchaser). Without it, we will not be able to proceed with any warranty service.

- Call
1-800-294-4667 / Warranty Dept.
- Write
Hoops Inc.
Attn: Warranty Dept
22047 Lutheran Church Rd.
Tomball TX 77377
- Email
support@hoopsincorporated.com